

Enrich
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EDUCATE
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Hamilton East Public Library



Enlighten



2008 Annual Report

Empower
Empower
Empower



Enjoy
Enjoy
Enjoy
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Enjoy

Items Checked Out

Circulation of materials - **2,026,753**
(increase of 6.4% from 2007)

Library Cardholders

Number of cardholders - 84,315

HEPL Website

Offers 25 free informational databases
events calendar • library catalog • user services
Pages viewed - 616,858

Inventory of Materials

Number of items in library collection - 546,654
416,289 books • 53,334 DVDs and videocassettes
43,015 CDs and audiocassettes • 1,178 CD-Roms
855 e-books • 746 bound serials • 678 subscriptions
45,814 new materials were added throughout the
year, totaling approximately \$712,714 in purchases.

Meeting Rooms (usage by outside groups)

Times rooms used in Fishers - 928
Times rooms used in Noblesville - 604

Informational Questions

Number of reference questions answered - 103,785
1,928 in Indiana Room
67,694 in Adult Reference
28,077 in Youth Services
6,086 in TeenZones

Adult and Family Programming

Number of adult and family programs offered - 1,548
Number of adults/family members attending - 23,926
(includes 326 computer classes with 4,160 attendees,
40 programs to outside groups with 2,756 attendees)

Youth and Teen Programming

Number of youth and teen programs offered - 1,453
Number of youth and teens attending - 41,588

Mobile Outreach

Materials delivered through Mobile Outreach - 24,874
Patrons served through homebound delivery - 144
Number of senior facilities served - 6
Number of daycares and preschools served - 12
Storytimes at daycares/preschools - 595
Number of children attending storytimes - 6,289

Volunteers

Number of volunteers in system - 124
Number of volunteer hours logged - 3,037
Estimated value to library - \$51,113*
(*based on value of volunteer hours data from independentsector.org)

Adult Literacy

Number of ESL classes offered - 312
Attendance at language classes - 2,577
(representing 45 different countries)

E-mail Notifications

Number of notices sent through e-mail - 313,307
(saving \$131,589 in postage versus traditional mail)

Interlibrary Loans

Materials sent to other libraries and schools - 239
Materials brought in for our patrons - 1,128

Additional Special Services

Indiana Room - state, local and family history
Adult tutoring • Test Proctoring
Downloadable audiobooks
Business resources

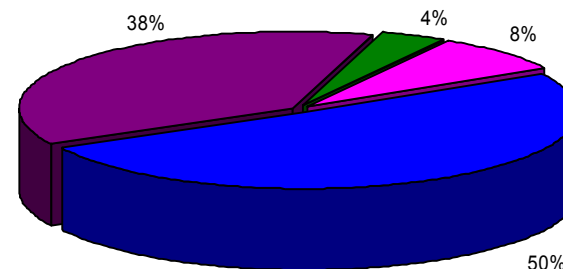
Highlights

- Assistant Library Director Gail Winsmore retired after 16+ years of service to HEPL. In November, Paris Head was welcomed as her replacement.
- Summer Reading Program saw a record-breaking number of registrants. Final totals included 15,277 infants, youth, teens and adults, an increase of 7% over last year.
- Indiana Room volunteers entered 27,000 records in the Yearbook Access Project.
- The new downloadable audiobooks service registered 323 library users who downloaded 884 audiobooks and e-books in the first three months of offering.
- Noblesville Best Buy® generously donated two Wii gaming systems, assorted games and accessories to the library.
- Outreach Storytime Coordinator Mary Lou Madison began working with the Memory Care Unit at Riverwalk Care Facility leading residents in sharing stories, songs and memories.
- The "Waggin' Tales" program offered young readers the opportunity to practice their reading skills with a furry Pet Partner named Queenie.
- Local residents nominated HEPL for three Nickelodeon® Parents' Picks Awards - Best Library for Big Kids, Best Library for Little Kids, and Best Library for Teens.
- In 2008, library users checked out 251,469 items through the self check-out stations. This marks a 26% increase over last year's usage.
- HEPL offers online informational databases, free computer use, computer classes and a variety of library materials on job searching, resumes, cover letters, and interviewing.

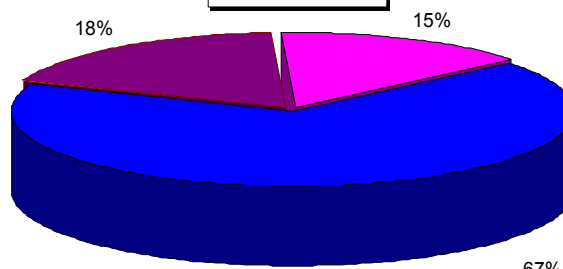
Growth Statistic	2008	2007	% Change
Circulation rate of materials	2,026,753	1,904,721	6.41
Materials available in library collections	546,654	524,957	4.13
Library cardholders **	84,315	84,627	-0.37
Adult reference questions asked	69,622	70,686	-1.51
Youth/teen reference questions asked	34,163	30,847	10.75
Youth and teen programs offered	1,453	1,393	4.31
Attendance at youth and teen programs	41,588	38,250	8.73
Adult and family programs offered	1,548	1,127	37.36
Attendance at adult and family programs	23,926	22,163	7.95
Library users receiving e-mail notifications **	49,227	52,605	-6.42
Notices sent to patrons through e-mail	313,307	290,356	7.90
Times public computers used	84,742	86,083	-1.56
Hours public computers used	46,700	46,481	0.47
Number of pages viewed on Library website	616,858	593,511	3.93

** Out-of-date patron records were purged in Sept. '08

Sources of Revenue



Expenditures



Administration

David L. Cooper, Director
Paris Head, Assistant Director
Robyn Neal, Business Manager
Cheryl Jurgens, Marketing Manager
Tim Myers, Facilities Manager
Teresa Ayres, Human Resources Manager
Marcie Stafford, Bookkeeper

Department Heads

Rob Brown, Systems Administration
Holly Kennerly, Technical Services
Mary Patterson, Circulation
Linda Shaw, Reference
Anne Marie Short, Youth Services
Melissa Stewart, Outreach

HEPL Board of Directors

Steve Sharp, President
David Wallace, Vice President
Marianne Jacobi, Secretary
Lucille Noblitt, Asst. Sec./Treasurer
Bill Crandall
Rex Dillinger
Robert James, Jr.

Noblesville Library
One Library Plaza
Noblesville, IN 46060
(317) 773-1384



Fishers Library
Five Municipal Drive
Fishers, IN 46038
(317) 579-0300