

Hamilton East Public Library

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Items Checked Out

Circulation of materials - 1,904,721
(decrease of .38% from 2006)

Library Cardholders

Number of cardholders - 84,627
(increase of 10.9%)

Volunteers

Number of volunteer hours logged - 1,761

Inventory of Materials

Number of items in library collection - 524,957
394,564 books • 51,582 DVDs and videocassettes
40,608 CDs and audiocassettes • 1,179 CD-Roms
745 bound serials • plus 799 subscriptions
44,276 new materials were added throughout the year, totaling approximately \$753,454 in purchases.

Adult and Family Programming

Number of adult and family programs offered - 1,127
Number of adults and family members attending - 22,163
(includes 346 computer classes with 3,966 attendees and 30 programs to outside groups with 2,099 attendees)

Informational Questions

Number of reference questions answered - 101,533
1,702 in Indiana Room
68,984 in Adult Reference
25,941 in Youth Services
4,906 in TeenZones

Meeting Rooms (usage by outside groups)

Times rooms used in Fishers - 806
Times rooms used in Noblesville - 475

HEPL Website

Offers 21 free informational databases
calendar • library catalog • user services
Pages viewed - 593,511

Mobile Outreach

Materials delivered through Mobile Outreach - 21,353
Patrons served through homebound delivery - 123
Number of senior facilities served - 6
Number of daycares and preschools served - 14
Storytimes at daycares/preschools - 152
Number of children attending storytimes - 4,740

Youth and Teen Programming

Number of youth and teen programs offered - 1,393
Number of youth and teens attending - 38,250

Adult Literacy

Number of ESL classes offered - 295
Attendance at language classes - 2,878
(representing 40 different countries)

E-mail Notifications

Number of notices sent through e-mail - 290,356
(saving \$119,046 in postage versus traditional mail)

Interlibrary Loans

Materials sent to other libraries and schools - 518
Materials brought in for our patrons - 1,036

Additional Special Services

Business resources
Indiana Room - state, local and family history
Adult tutoring
Test Proctoring

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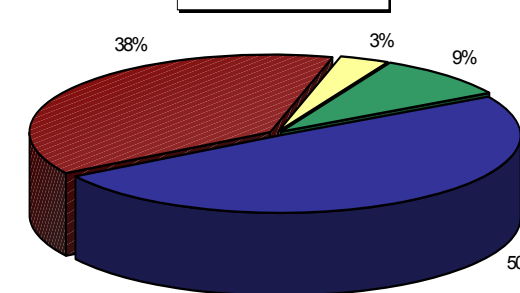
2007 Annual Report

Highlights

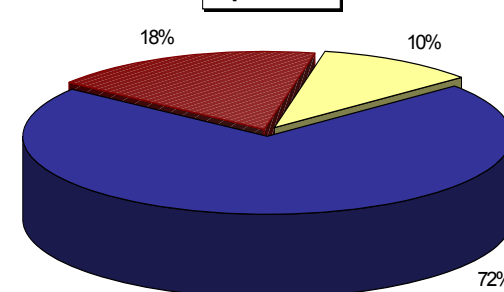
- Independent survey conducted on behalf of Town of Fishers ranked Fishers Library first in usage and first in variety of usage in comparison with libraries in towns or cities of similar size. Of those surveyed, 77% used HEPL in the past year, 85% ranked quality of service as excellent or good, and 91% rated variety of library materials as excellent or good.
- Monthly calendar of youth, teen, adult and family programs issued to 17 news sources, including local and regional newspapers, magazines, TV stations, e-newsletters, Chambers of Commerce and Town/City offices.
- Summer Reading Program drew a record-breaking 14,284 registrants. Marks an increase of 7.9% in number of registrants and an increase of 31% in rate of completion.
- "Author's Forums" offered library users opportunities to interact with authors, discuss writing and the publishing business, and a chance to purchase books and obtain autographs.
- HEPL, Fishers Chamber of Commerce and INCOLSA (Indiana Co-operative Library Services Authority) partnered to offer "Libraries Mean Business" program to introduce area businesses to online databases available through HEPL's website.
- "Every Child Ready to Read" is a special set of programs offering tips and experiences to young children and their caregivers to help introduce them to books at an early age.
- To expedite the registration process, library card application forms are now available through HEPL's website.
- 205 surplus books were donated to the Hamilton County Juvenile Detention Center to provide detainees with resources to further their educations.

Growth Statistic	2007	2006	% Change
Circulation rate of materials	1,904,721	1,911,935	-0.38
Materials available in library collections	524,957	495,700	5.90
Library cardholders	84,627	76,302	10.91
Adult reference questions asked	70,686	74,488	-5.10
Youth/teen reference questions asked	30,847	30,256	1.95
Youth and teen programs offered	1,393	1,286	8.32
Attendance at youth and teen programs	38,250	33,450	14.35
Adult and family programs offered	1,127	1,284	-12.23
Attendance at adult and family programs	22,163	21,540	2.89
Library users receiving e-mail notifications	84,700	46,862	80.74
Notices sent to patrons through e-mail	290,356	346,649	-16.24
Times public computers used	86,083	81,240	5.96
Hours public computers used	46,481	42,711	8.83
Request for pages on Library website	4,512,357	3,598,010	25.41

Sources of Revenue



Expenditures



Administration

David L. Cooper, Director
Gail Winsmore, Assistant Director
Robyn Neal, Business Manager
Cheryl Jurgens, Marketing Manager
Tim Myers, Facilities Manager
Marcie Stafford, Bookkeeper

Department Heads

Rob Brown, Systems Administration
Holly Kennerly, Technical Services
Mary Patterson, Circulation
Linda Shaw, Reference
Anne Marie Short, Youth Services
Melissa Stewart, Outreach

HEPL Board of Directors

Steve Sharp, President
David Wallace, Vice President
Marianne Jacobi, Secretary
Lucille Noblitt, Asst. Sec./Treasurer
Bill Crandall
Rex Dillinger
Robert James, Jr.

Noblesville Library
One Library Plaza
Noblesville, IN 46060
(317) 773-1384



Fishers Library
Five Municipal Drive
Fishers, IN 46038
(317) 579-0300