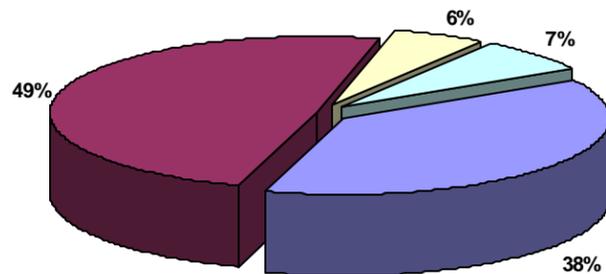


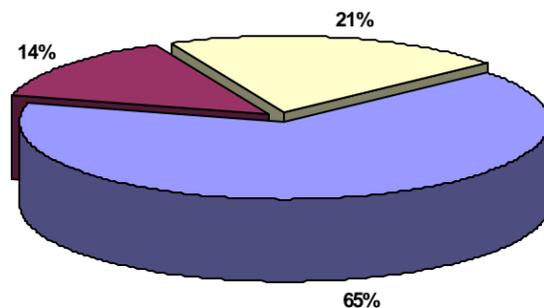
Focus on Financials

Sources of Revenue



- \$1,750,558 - Property Tax
- \$2,256,488 - County Income Tax
- \$254,586 - Financial Institutions and Excise Tax
- \$331,718 - Fines, Fees and Other Revenue

Expenditures



- \$2,689,312 - Salaries and Benefits
- \$579,094 - Utilities, Supplies and Other Expenses
- \$864,794 - Books, Materials and Equipment

Annual Report 2001

Noblesville-Southeastern Public Library

Proudly serving the citizens of Delaware, Fall Creek, Noblesville and Wayne Townships in Hamilton County, Indiana

Administration

David L. Cooper, Director
 Gail Winsmore, Assistant Director
 Robyn Neal, Business Manager
 Mike Bickel, Facilities Manager

Cheryl Jurgens, Marketing Manager
 Beth Pedersen, Bookkeeper
 Anita Hicks, Secretary/Receptionist

Department Heads

Rob Brown, Systems Administration
 Holly Kennerly, Technical Services
 Mary Patterson, Circulation

Linda Shaw, Reference
 Anne Marie Short, Youth Services
 Melissa Stewart, Outreach/Audiovisual

NSPL Board of Directors

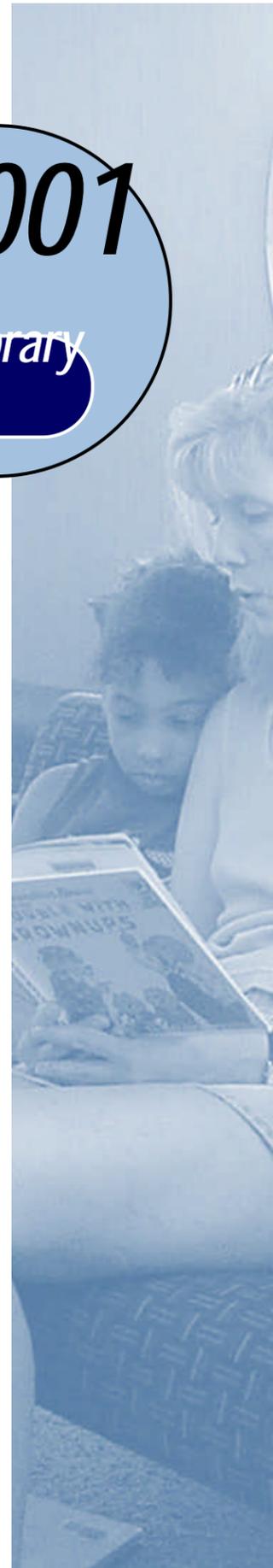
Gregory Murray, President
 Robert James, Jr., Vice President
 David Wallace, Secretary
 Lyneen Burrow, Asst. Sec./Treasurer

Jane Gasch
 Lucille Noblitt
 Jeff Heinzmann

Noblesville Library
 One Library Plaza
 Noblesville, IN 46060
 (317) 773-1384

Fishers Library
 Five Municipal Drive
 Fishers, IN 46038
 (317) 579-0300

*"The library is an arena of possibility, opening both a window into the soul and a door onto the world."
 - Rita Dove, U.S. Poet Laureate*



Facts and Figures for 2001

The **circulation** of library materials reached a record high of 1,258,767, exceeding the previous year by 16.7%. An additional 1,656 transactions were made through the Interlibrary Loan program (900 materials loaned to other libraries and 756 brought in for our clients.)

Library **collections** total over 311,000 items, including 258,400 books, 242 bound serials, 25,071 video cassettes and DVDs, 24,610 audio cassettes and CDs, 3,261 in electronic format (CD-ROMs, disks) plus 642 subscriptions.

Nearly 14,000 **new materials** were added into circulation in 2001, totaling approximately \$731,000 in purchases. An additional 763 books were added to the collection through the **Memorial Book** program.

Our library **staff** consists of 30 professional librarians plus an additional 119 qualified and responsive staff members available to serve the public. A total of 70,965 **reference questions** were answered in the past year, averaging nearly 1,365 each week.

The Noblesville-Southeastern Public Library currently serves 61.3% of the residents in Delaware, Fall Creek, Noblesville and Wayne Townships as **registered borrowers**.

Purposeful Programming

The **Summer Reading Program** experienced a record number of participants. With 4,751 registered, enrollment numbers increased by 53% over the previous year.



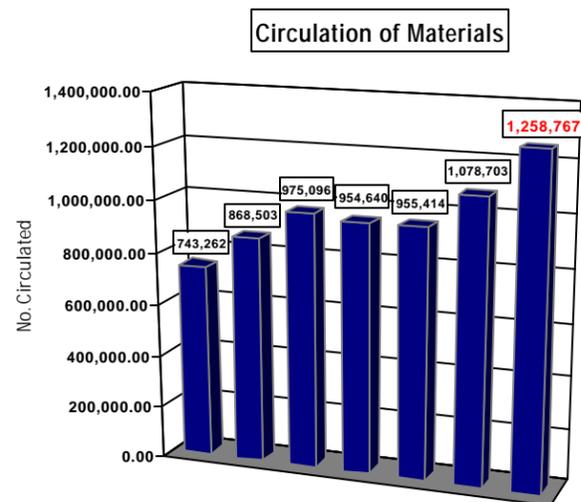
In 2001, **Youth Services** continued to offer high quality programs for children and families. A total of 891 programs were offered at the Fishers and Noblesville libraries, with a total registration of 18,138 participants, reaching 8% more clients than in 2000.

Fourteen (14) new **educational kits** were added to circulation to meet the needs of home school families and parents wishing to supplement their children's school curriculum.

The Outreach Department oversees the **programming for adult and family audiences**. This year, Outreach expanded its programming efforts to include such topics as Feng Shui, children's sign language, advanced computer classes, painting classes, drug awareness, self defense, home building seminars and several new book discussion groups. Four hundred forty-two (442) programs were offered with a total of 5,574 persons participating. This is an average of 36.83 programs serving 464.5 clients each month.

(Did you know – Outreach programming at the Noblesville-Southeastern Public Library has increased 821% in the past ten years? They are also reaching 538% more people!)

Many **library-sponsored programs** are offered outside of the library facilities. Library staff often speak to groups on a number of diverse topics in various locations around the district. In 2001, 168 outside programs were offered with 1,518 people in attendance. The number of outside programs has increased by 329% over 2000.



The genealogical and historical records in the **Indiana Room** continue to be a popular destination point. In 2001, the staff offered 4 genealogy workshops and assisted with 2624 inquires.

Technologically Speaking

The libraries offer 58 **computers** accessible to the public. Many of these are dedicated to accessing the library's on-line card catalog, specific reference databases and word processing programs. Thirteen (13) computers are available with Internet connections.

In the past year, **public computers** were used 19,948 times with over 74% for purposes of Internet access. Clients used the WebCat (the library's on-line card catalog) 6,812,002 times in 2001.

In an effort to answer patron's incoming calls in a more accurate and timely manner, a new **automated phone system** was installed. This system serves both the Noblesville and Fishers libraries.

E-mail has become a valuable tool in notifying clients of 'holds' ready for pick-up, items due in two days, items overdue and library card expirations. There were 94,499 notices of these types sent via e-mail. There are currently 15,835 clients registered with e-mail addresses, representing an increase of 121% over last year.

The library **website** (www.nspl.lib.in.us) welcomed 1,088,023 visitors in 2001.

Growing in Service

To serve the **special needs** of our growing and diverse service population, we offer an Adult Literacy program (unique in Hamilton County), English Literacy program, TDD equipment, ADA-compliant computer workstations, home delivery of materials, DVS (described videos) and large print books.



In an effort to address the ever-changing dynamics of the area, the Hamilton County **Diversity** Task Force assembled a collection of over 50 books, audio cassettes and video cassettes addressing the various cultures, backgrounds and languages of Hamilton County. This collection is currently housed in the Noblesville Library.

To assist area residents in coping with the **tragedy** of September 11th, both libraries remained open 7 days a week and maintained their regular service hours. Librarians assembled special collections of materials addressing the topics of grieving, coping and patriotism.

In a '**good neighbor**' effort, the Noblesville-Southeastern Public Library continued to honor 227 Westfield Public Library cards until that library re-opened in June, 2001.

In the News

In recognition of its generosity and support, the Fishers Library was presented with the **Founders Award** from the Indiana Polio Survivors Association.

Each year, the library staff supports their neighbors through several **community service** projects. Through their efforts, over 2,300 school supplies were collected for area children and 1,000 items were donated to the area Trustees Food Pantries.

To address the rapid growth in the area and better serve the public, the Noblesville-Southeastern Public Library will soon **need to expand**. With the assistance of library consultant Anders Dahlgren of Madison, Wisconsin, the library began an assessment of current library services and projections of the service delivery options for the future. Dahlgren researched the growth statistics of the area, the libraries' current facilities and materials, and other libraries serving similar demographic groups to project the amount of additional space needed.